

# MEET THE MEDIATORS

The U. S. Department of Agriculture certifies the Maryland Department of Agriculture's Agricultural Mediation Program known as the Agricultural Conflict Resolution Service (ACReS). The panel of mediators supporting our program are recognized experts in the field of mediation.

A mediator is an individual who has been trained to work with individuals and organizations in identifying mutually acceptable solutions to shared problems. The mediator is not a judge, but is there to direct the mediation process and stimulate communication between the involved parties. Through the process, there is no finding of right or wrong and the mediator has no power to impose a solution. The mediator will work with the parties to develop mutually acceptable and feasible options.

An agricultural mediator has additional training related to the kinds of problems related to agricultural issues. The process is based on fairness, integrity and the mediator's skill in helping agricultural producers, agencies, companies and Maryland citizens to arrive at their own solutions to their problems.

# RICHARD E. BOHN

**RICHARD E. BOHN** is an experienced mediator and facilitator, working for governmental agencies, academic institutions, non-profit organizations and private industry. Mr. Bohn works extensively in natural resource utilization issues, with multiple stakeholders and agencies, and with workplace and agriculture mediation programs. Mr. Bohn is a mediator and mentor in the multi-agency Maryland Shared Neutrals workplace program. His facilitation experiences include programs for the Maryland Horse Council, the Maryland Aquaculture Council, the Maryland Water Quality Monitoring Council and the State Soil Conservation Service. Mr. Bohn is currently an Associate with the Center for Conflict Resolution in Greenbelt, Maryland.



# JACK CARPENTER

**Jack Carpenter** is an attorney and the Director of the Washington County Center for Mediation. Jack's life as a mediator began in September, 2007 in the conflict resolution incubator that is the Bosserman Center for Conflict Resolution in Salisbury, MD. He learned Inclusive Mediation before it had a name at the rigorous but gentle knee of Michele Ennis, the Center's Community Mediation Initiative Director. Between mediation sessions, Jack went back to school at Salisbury University, earning a degree in Conflict Analysis and Dispute Resolution in 2010.

In the fall of 2010 lightning struck in the form of an invitation to become Executive Director of Washington County Community Mediation Center in Hagerstown. There, supported by a stellar Board of Directors, a tiny but energetic staff and a burgeoning volunteer crew, he is grateful to ply his craft as a small part of our changing world.

# SUSAN GREEN

**SUSAN GREEN**, founder of S. Green Dispute Resolutions, is a lawyer and mediator who has devoted her professional practice exclusively to alternative dispute resolution processes and training since 1992. She has mediated over 500 cases covering a broad range of issues and, in 2003, the Association for Conflict Resolution accorded her Advanced Practitioner Status for workplace mediations. In addition to her practice with individuals seeking mediation, over the years, Ms. Green has conducted dispute resolution services of various types for the following clients: the Maryland Department of Agriculture, the D. C. Department of Mental Health, the U. S. Department of State, the 800 MHz Transition Administrator, the D.C. Superior Court, the Equal Employment Opportunity Commission, the U.S. Postal Service, the World Bank, and the Transportation Security Administration. She has served as a mediator for the Maryland Department of Agriculture since 2001. From 2009 through 2013, she taught Mediation Skills as an Adjunct Professor at George Washington University Law School.

# TOBY TREEM GUERIN

**Toby Treem Guerin, J.D.** is the Managing Director for the Center for Dispute Resolution at the University of Maryland Carey School of Law and Clinical Instructor. Ms. Guerin has over ten years experience mediating and facilitating in various venues including government agencies, non-profit organizations, schools, and court systems. She served as the first chairperson of the Mediator Excellence Council, a mediator quality assistance initiative in Maryland and formerly directed the agricultural mediation program at the Maryland Department of Agriculture. Ms. Guerin has trained hundreds of mediators on topics of beginner to advanced mediation, elicitive feedback, mentoring, and effective communication, among others. In addition to mediation, she also conducts conflict management coaching and is trained in restorative practices.



# MAE C. JOHNSON

**MAE C. JOHNSON** has been the Administrator of the Maryland's Agricultural Conflict Resolution Service (ACReS) since March 2009. She is responsible for promoting interest and participation in the ACReS activities, conducting outreach and training activities, mediating as well as coordinating mediations and facilitated meetings. She is a former employee of the U. S. Department of Agriculture where she worked for 35 years. In previous positions, her primary responsibilities included the development and management agency conflict resolution programs. She was also responsible for providing leadership in the areas of conflict management, equal employment opportunity, civil rights, outreach to Small and Disadvantaged Businesses, Minority Serving Colleges and Universities, and management of complaint processes. As a mediator her primary focus has been agriculture, workplace, equal opportunity and strategic planning issues. Mae has a B. S. degree in Business Management from the University of Maryland- University College and a M. A. degree from Bowie State University in Counseling & Psychology.



# ELLEN KANDELL

**ELLEN KANDELL**, is an attorney with over 30 years of diverse legal experience in the public and private sectors. She is the President of Alternative Resolutions, LLC which provides mediation, arbitration, group facilitation and training. In 2004, Ms. Kandell was certified by the International Mediation Institute. She is one of eight Maryland mediators to be featured in a statewide demonstration video on mediator practice. Her passion is working with organizations to resolve team and system wide conflicts. She is an Adjunct Professor at Catholic University of America, past president of MCDR and former co-chair of the ADR section of the Montgomery County Bar Association. Prior to opening her firm in 1999, Ms. Kandell was an environmental enforcement attorney at the U.S. Environmental Protection Agency. She has more than 20 years mediation experience.

# JOYCE A. G. MITCHELL, ESQ

**JOYCE A. G. MITCHELL, ESQ.** is a nationally recognized attorney and professional in the field of alternative dispute resolution. Ms. Mitchell has been practicing mediation since 1996 and has mediated more than 1500 cases. She is a recognized mediator in many states. She is a skilled negotiator and has had more than 300 hours of conflict resolution, multi-party facilitation and mediation training in various subject areas, levels and types of mediation styles. Ms. Mitchell is on the roster of mediators for several ADR private dispute resolution providers and she mediates nationwide for federal agencies. Ms. Mitchell is also a well known trainer. She has trained a diverse range of individuals of all backgrounds in mediation, arbitration, conflict resolution, workplace bullying, religious discrimination, and respectful workplace strategies. She has been on the MD ACRoS Mediator Roster for the past several years. Most recently she provided multi-party facilitation for two high profile projects to which ACRoS provided assistance. Additionally, Ms. Mitchell has been an arbitrator since 1997.

# ED MODELL, PCC, JD

**ED MODELL, PCC, JD**, is a certified Executive and Life Coach and longtime mediator. From 2006 until 2014, Ed has served as the Ombudsman for the Maryland Judiciary, providing confidential and informal coaching, mediation and facilitation services for workplace issues and citizen concerns with the courts. Ed and his wife and partner, Merle Rockwell, have taught Conflict Management Coaching to both mediators and professional coaches, and Ed has worked with the US Department of the Interior and US Air Force. Ed was the 2011 President of the International Coach Federation (ICF), the professional association of business and personal coaches with 20,000 members in over 100 countries around the world. Before becoming a coach in 2003, he practiced law for 28 years in Washington, DC. Ed also helped to found and provided pro bono legal services for the Conflict Resolution Center of Montgomery County (CRCMC) and is now a mediator for the Maryland Department of Agriculture and Community Mediation Upper Shore. He earned his Juris Doctor degree from the University of Virginia Law School and his Bachelor of Arts degree from Yale University.



# LESLIE NELSON

**LESLIE NELSON** is a Community Developer for the Prince George's County Office of Community Relations. Since 2008, Ms. Nelson has worked diligently to expand conflict resolution services throughout Prince George's County and in conjunction with neighboring counties and conflict resolution organizations. Ms. Nelson attended the University of Delaware and pursued studies in Political Science. Ms. Nelson is passionate about working within organizations and communities to transform the way people handle conflict. She has conducted over 250 mediations dealing with a range of cases involving community disputes, family and child access, workplace conflict and discrimination complaints. In 2010, she was accepted to the Maryland Department of Agriculture's ACRES mediator roster. Ms. Nelson developed a workshop series on "*Conflict Management*" for high schools in Prince George's County Public School System and partnered with the State's Attorney Office Teen Court Program to train and mentor teens in the mediation process in 2012 and 2013.

# CHERYL PREJEAN GREAUX

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# MERLE ROCKWELL, CPCC, ACC

**MERLE ROCKWELL, CPCC, ACC** is a certified Executive and Leadership Development Coach specializing in coaching State government, small business and non-profit executives. Merle was also the founding Executive Director of the Conflict Resolution Center of Montgomery County, MD from 1999–2006 and has been a professional mediator since 1995. She has combined her extensive ADR and coaching experience into a private practice sub-specialty of conflict coaching. In that capacity, she works closely with business leaders to develop their conflict competency and coaching skills to create a more positive and productive work environment. Merle is a seasoned arbitrator for FINRA, mediator for the MD Department of Agriculture, Community Mediation Upper Shore and the Maryland Municipal League, and group facilitator for various State and County agencies. In addition, she currently serves on the Board of Directors of Community Mediation Upper Shore and is the Chair of the Mediation Resolution Panel for the International Coach Federation, the premier, international organization for professional coaches.



# ROGER WOLF

**ROGER WOLF** is a mediator and trainer of mediators with over 25 years of mediation practice and has conducted more than 1000 mediations for the courts, municipal, state and federal agencies, private businesses and parties, and neighborhood organizations. He has mediated cases involving employment discrimination, agriculture disputes, breach of contract, torts, worker's compensation, medical malpractice, and workplace and neighborhood conflicts. He is certified as a mediator by MCDR (The Maryland Council on Dispute Resolution). Mr. Wolf is Law School Professor emeritus at the University of Maryland Francis King Carey School of Law where he started and was the first director of the Center for Dispute Resolution (C-DRUM). He is the past president of the Maryland State Bar Association's ADR Committee, the Baltimore City Bar Association's ADR Committee, and the MCDR. He is also the past co-chair of the American Bar Association (ABA) Committee on Ethics and is the current co-chair of the ABA's Committee of Mediator Ethical Guidance.